

PATENT APPLICATION

Attorney Docket No.

A2038-US-NP

**NOTICE OF APPEAL FROM THE EXAMINER
TO THE BOARD OF APPEALS AND INTERFERENCES**

In re application of: **Vincent P. Vaccarelli et al.**

Application No.: **10/083,263**

Group Art Unit: **3692**

Confirmation No.: **4221**

Filed: **2/25/2002**

Examiner: **James A. Kramer**

For: **CUSTOMER SATISFACTION SYSTEM AND METHOD**

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Applicant(s) hereby appeal(s) to the Board of Patent Appeals and Interferences from the Office Action dated **12/23/2008** of the Examiner twice or finally rejecting claim(s) **1-9 and 19-21**

The items checked below are appropriate:

- ☐ 1. A response to the final rejection has been filed.
- ☒ 2. Please charge the Appeal Fee of \$540.00 to Deposit Account No. 24-0025.
- ☐ 3. A Petition for Extension of Time is enclosed.
- ☒ 4. This constitutes a request for any needed extension of time and an authorization to charge all fees therefor to the above Deposit Account, if not otherwise specifically requested.
- ☐ 5. A return receipt postcard is enclosed.

/Jeannette M. Walder, Reg. #30,698/

Jeannette M. Walder

Signature under 37 CFR 1.191(b)

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Date: **March 20, 2009**

Customer No.: 25453